



HOLY LANDS REVEALED - Cancellation Policy

HOLY LANDS REVEALED's cancellation policy entitles clients to a refund of monies received, except for certain monies which are non-refundable, according to the following conditions and schedule:

1. Airline and Vendor Costs: Cancellation Fees apply to some types of air tickets and bookings, while other tickets and bookings are completely non-refundable. Any fees levied by Airline/Vendor are non-refundable to the client at any time (as applicable).
2. Credit Card Costs: For any cancellation (no matter who makes it) if payments have been made using a credit card, 5% of the payment is non-refundable.
3. Administrative Fee: Upon deposit, a \$200 per person Administrative Fee is applicable for all cancellations.
4. Land Program Costs (additional to items 1, 2 and 3 above):

<u>Schedule</u>	<u>Fee</u>
90 - 61 days before program	10% of Land Program Price - per person
60 - 22 days before program	25% of Land Program Price - per person
21 - 15 days before program	50% of Land Program Price - per person
14 - 08 days before program	75% of Land Program Price - per person
07 - 00 days before program	100% of Land Program Price - per person

After beginning of program all unused Land Program services are non-refundable.

Cancellation notices must be sent, in writing, by registered mail to **HOLY LANDS REVEALED** at P.O. Box 52, Sandy, UT 84091. After computing items 1, 2, 3 and 4 (when applicable) refunds will be processed within 30 days of receiving the written cancellation notice from the client.

Conditions Which May Modify the Above: Request for Refund due to severe illness of a client, or of an immediate family member, must be received with written documentation from medical personnel. Upon review and authorization, a Travel Credit will be issued so it can be applied toward the same touring program. (i.e. - If a Travel Credit is issued for an Egypt plus Israel Tour Program, then the credit will apply to the Egypt plus Israel re-booking. If the future booking is for an Israel Program only, then only the amount of the Israel credit will be applied). Please note that Airline and Vendor Costs are sometimes entirely non-refundable as well as Credit Card Costs.

HOLY LANDS REVEALED will issue the Travel Credit with an expiration date of 1 year from the date of cancellation. The Travel Credit is non-transferrable.

The Terms and Conditions on the **HOLY LANDS REVEALED** Reservation Form are a binding part of the above information.